

# Train to Find Brightspots



## Ask the Positive Exception Question

When does the problem you're fighting not happen?

When is the desired change already happening/starting to happen?

Who are the people who do things differently? What do they do?

## Make sure your bright spot is about YOU

Where are YOU succeeding now, or where have YOU succeeded before?

What is working today and wasn't before?  
How can you do more of what is working?

