### SAVANNAH – The Games of Emotionally Intelligent Communication

### **Learning Objectives**

 Creates self-awareness & self-regulation - on unhealthy communication habits and their impact on effectiveness and morale

Provides tools for assertive & empathetic interpersonal communication

✓ Boosts ability to manage emotional conversations

And last but not least...

creates enthusiasm and engagement for the learning experience.





# **SAVANNAH<sup>1</sup>**

### Part 1: RECOGNIZE THE JACKAL

When emotions run high, they can play havoc with interpersonal communication - it is very easy to use threats, blame and other "Jackal" patterns.

This game will enable participants to **become aware of toxic ways of communicating emotions.** 

Participants will learn how to make the difference between JACKAL language (evaluative, judgemental, aggressive) and GIRAFFE language (based on observations)





## **SAVANNAH<sup>2</sup>**

### Part 2: SAVE THE BABY GIRAFFES

Once they've become aware of the don't's, the second part of the game enables the participants to master the "do' s" of emotionally intelligent communication.

Participants will practice "giraffe micro-skills":

How to **express observations instead of interpretations** 

How to express emotions with authenticity and connect to the emotions of another, in a truly human way

How to **understand the needs of others** and find win-win actions





## **SAVANNAH<sup>3</sup>**

### Part 3: DEAL WITH JACKALS...IN THE GIRAFFE WAY

The third part of the game transforms the practical know how into action. Participants will learn **how to respond to challenging situations (conflict, aggression, negativity)** by using the micro-skills previously acquired. And they **will receive real time feedback** from the other players, thus testing their actual ability to deal with emotions and use emotionally intelligent communication.





### What Makes the Workshop Work: An impactful mix of:

#### ADVANCED PRACTICAL tools

While the world is full of theories and concepts, we provide **memorable** techniques

#### **GAME-BASED** learning

No more lengthy presentations. A game that makes learning

fun and engaging





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